

**RACE EQUALITY SCHEME PERFORMANCE**  
**INDICATORS AND TARGETS**

INDICATOR	DESCRIPTION	2001/02	TARGET
BV2	The level of the Equality Standard for local government to which the authority conforms.	Audit against CRE Standards completed. Overall position – Level 1.	Level 3 of race equality elements of Equality Standard by 2004/05.
BV3	The percentage of citizens satisfied with the overall service provided by the authority.	63.0%	-
	Minority Ethnic population.	62.8%	-
BV16	The percentage of the top 5% of earners employed by the authority (excluding staff in schools) that are from black and minority ethnic communities.		
BV17	Minority ethnic community staff as a percentage of the total workforce.	3.3%	3.4%
	Percentage of economically active minority ethnic community population in the County.	2.0%	2.0%
BV60	Users/carers who said that matters relating to race, culture or religion were noted.	30%	
	Base Number	185	
BV174	The number of racial incidents recorded by the authority per 100,000 population.	0.98	
BV175	The percentage of racial incidents that resulted in further action.	83%	100%